

# RESOLUTIONS LAW FIRM

## Privacy Policy & SMS Communication Consent

At **Resolutions Law Firm**, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the information you provide when you visit our website, communicate with our office, or use our services.

### Information We Collect

We may collect information you voluntarily provide, including:

- Name
- Email address
- Telephone number
- Mailing address
- Information you provide through contact forms, appointment requests, questionnaires, or consultations
- Any other information you choose to provide

We may also automatically collect limited technical information such as:

- IP address
  - Browser type
  - Device information
  - Website usage information through cookies and similar technologies
- 

### How We Use Your Information

We use your information to:

- Respond to inquiries
- Schedule appointments
- Provide requested legal services
- Send appointment reminders

- Communicate regarding your matter
  - Send educational materials about estate planning, probate, and real estate law
  - Send marketing and promotional communications if you have opted in
  - Improve our website and client experience
  - Comply with legal obligations
- 

## SMS/Text Message Communications

If you provide your mobile phone number and expressly opt in, you consent to receive text messages from **Resolutions Law Firm**, which may include:

- Appointment confirmations
- Appointment reminders
- Requests for documents or information
- Updates regarding your legal matter
- Educational content
- Marketing promotions
- Invitations to seminars, webinars, and events
- Special offers regarding our legal services

**Message frequency varies.**

**Message and data rates may apply.**

Your consent to receive text messages is **not a condition of purchasing legal services or hiring our firm.**

---

## Opting Out

You may opt out of text communications at any time by replying:

**STOP**

After opting out, you will no longer receive marketing text messages from us.

For assistance, reply:

**HELP**

or contact our office directly.

---

## Information Sharing

We respect your privacy.

We do **not** sell, rent, or trade your personal information.

We may share information only with:

- Service providers assisting in operating our business
- Technology providers who facilitate communications
- Government agencies or courts when required by law
- Others when authorized by you or legally required

---

## Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

However, no method of electronic transmission or storage is completely secure.

---

## Your Rights

You may request to:

- Access your personal information
- Correct inaccurate information
- Update your contact information
- Withdraw marketing consent
- Request deletion where permitted by law

To exercise these rights, please contact us.

---

## Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

---

## Changes to This Policy

We may update this Privacy Policy periodically. Changes become effective upon posting to our website.

---

# Consent to Receive Marketing Communications

By checking the box below or otherwise providing your express consent, you authorize Resolutions Law Firm to contact you using:

- Email
- Telephone Calls
- SMS/Text Messages

Communications may include:

- Educational legal information
- Estate planning updates
- Probate information
- Real estate law updates
- Event invitations
- Promotions
- News about our firm

You understand:

- Your consent is voluntary.
- Consent is not required to receive legal services.
- Message frequency varies.
- Message and data rates may apply.
- You may opt out anytime by replying STOP.
- You may reply HELP for assistance.

**By checking this box, you agree to receive recurring automated promotional and personalized marketing text messages from Resolutions Law Firm at the mobile number provided. Consent is not a condition of purchasing legal services. Message frequency varies. Message and data rates may apply. Reply STOP to unsubscribe or HELP for assistance. View our Privacy Policy and Terms & Conditions.**